



**Issued to:**

**Installation Address:**

**Fitting Date:**

**Reference:**

**Workmanship Guarantee**

1. PVCu windows and door frames manufactured by **J&P Windows Ltd** are guaranteed against any failure in welded joints and distortment in accordance with system supplier's recommendations for a period of not longer than 10 years from the above commencement date.
2. Glass sealed units installed are guaranteed for a period no longer than 5 years after the commencement date above for the failure of hermetical seals (i.e. misting between panes).
3. Locking mechanisms, hinges and all metallic moving parts are guaranteed for 1 year subject to regular maintenance by customer. Cosmetic deterioration to handles, letter plates and door handles etc. due to general wear and tear are not covered by this guarantee.
4. No guarantee is given as to the elimination of condensation
5. This guarantee does not cover for breakage of glass after the installation is complete.
6. All guarantees are given in good faith. However, if it is deemed after a visit from a company representative that our product has been misused, tampered or damaged in any way etc, we will render the guarantee null and void, leaving any remedial work to be carried out at a pre-arranged fee, which shall be payable before any work commences.
7. This guarantee is non-transferable.
8. All goods remain the property of **J&P Windows Ltd** until payment has been received in full, and has cleared the banking process.
9. Any failure of materials due to faulty workmanship under the term of this guarantee will be repaired or replaced at **J&P Windows Ltd** sole discretion.
10. The customer will have the benefit of the manufacturers guarantee in respect of any materials.
11. For the avoidance of any doubt all products supplied but not manufactured by **J&P Windows Ltd** are not covered by the above guarantee (excluding the items referred to in paragraph 2 and 3 above).